



2023 ANNUAL REPORT



Annual Report 58

NorthKey at a Glance

Since 1966 we have provided mental health, substance use and developmental disabilities services where they are needed most –right in our community. NorthKey staff delivers services based in research and integrated into the 8-county Northern Kentucky region.

NorthKey employs treatment and service delivery staff with a variety of professional degrees and educational backgrounds. Combined with our multiple and convenient locations throughout the region, this allows us to offer a wide array of mental health, substance use and developmental disabilities services unparalleled in the region. Our staff maintains a working knowledge of current clinical research, and provides care and services in an effective and efficient manner.

Core Values

- Promoting health, hope, and human potential
- Exceeding expectations through excellence
- Removing barriers to growth and development
- Fulfilling individual and organizational potential
- Operating with accountability
- Recognizing opportunities for success
- Managing change with care and competence
- Serving safely, efficiently and effectively

Vision

NorthKey Community Care will be the recognized leader of integrated primary healthcare for individuals and families with behavioral healthcare needs and developmental disabilities

Mission

Transforming lives and communities through excellence in mental health, substance use and developmental disability services

NorthKey Leadership

Regional Board Members



Jim Thelen
Boone County



David Christen
Boone County



Blair Whitaker
Boone County



Stephanie Huhn
Kenton County



Bari Joslyn
Kenton County



Stephen Zimmerman
Kenton County



Cassandra Welch
Kenton County



Gary Goetz
Kenton County

Executive Leadership

Dr. Owen T. Nichols, Chief Executive Officer
Rob Vonckx, JD, Chief of Operations and Talent Management
Jennifer Miller, LCSW, Chief of Services and Development
Jessie Ellis, CADC, Chief of Integrated Care
Art Jones, Chief of Business Management and Development

Employee Spotlight

Each year NorthKey holds an annual Employee Appreciation and Recognition event to spotlight all of our great staff achievements from the previous fiscal year. The awards given out each year are: Administrative Achievement, Clinical Achievement, Rookie of the Year, Team Spirit, and Quality Achievement. Our staff nominates their peers for these awards that they believe have helped guide achieving NorthKey's mission of Transforming Lives and Communities Through Excellent Service.

Administrative Achievement:



This award is presented to an outstanding NorthKey employee who has demonstrated excellence in the performance of their duties in any area of the organization, which contributed to the success of NorthKey Community Care.

Winner: Sierra Reeves

Rookie of the Year:



The Rookie of the Year Award is handed out each year to the staff member that, in the last two years, has joined NorthKey or transitioned to a new role within NorthKey. These staff members show exceptional qualities related to the values of NorthKey, such as compassion, professionalism, sound stewardship, excellence, and dedication to their duties.

Winner: Jim Brun

Employee Spotlight

Clinical Achievement:



The Clinical Achievement Award is given to the NorthKey staff member that shows excellence in the delivery of superior clinical services to many of our clients.

Winner: Bobbi Kravis

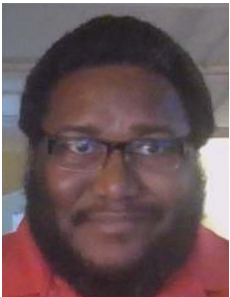
Quality Achievement:



This award is presented to an outstanding NorthKey staff member who has demonstrated excellence in the area of process improvement and quality, which has resulted in advances in the delivery of services, enhanced operational accountability, and increased access to services.

Winner: Christy McGovern

Team Spirit:



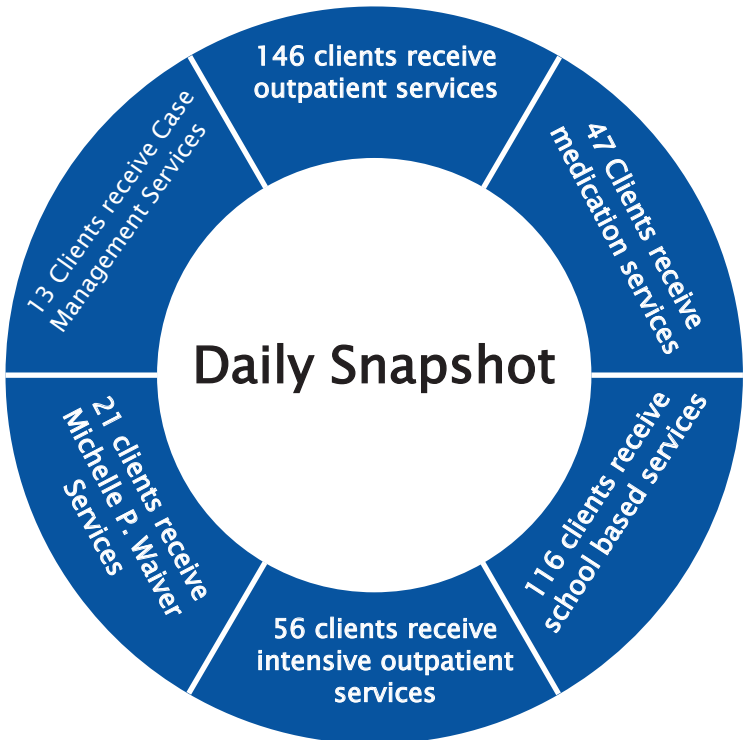
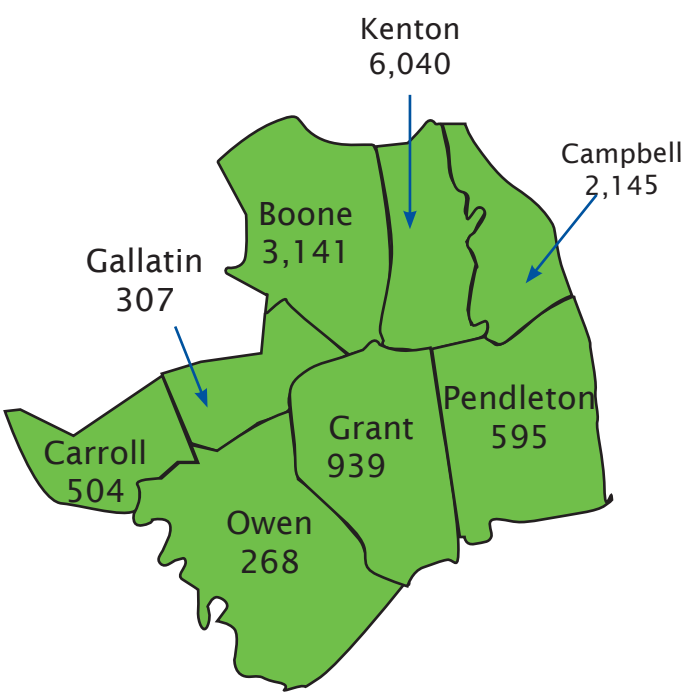
This award shall be presented to an outstanding employee who serves as a role model for others by having a positive attitude about the organization, represents the organization well in the community, and goes above and beyond the call of duty to be of assistance to our clients and their co-workers at NorthKey. For 2023, two winners were selected.

Winners: Richard Addison and Meredith Mueller

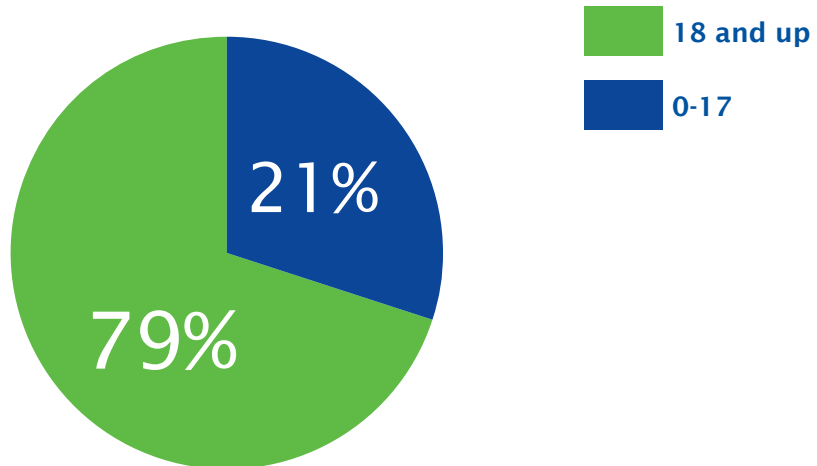
Thank you to each of the award winners for exemplifying NorthKey's mission. We would also like to thank all of our staff for the outstanding work they have done this past year. Without our staff, we would not be able to provide quality care for the Northern Kentucky community. We are looking forward to what the next year has to bring!

Client Report 2023

Clients Served by County








Clients Served By Age

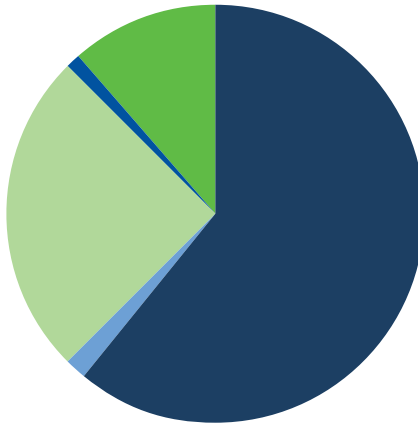


14,860 Clients Served in the 2023 Fiscal Year

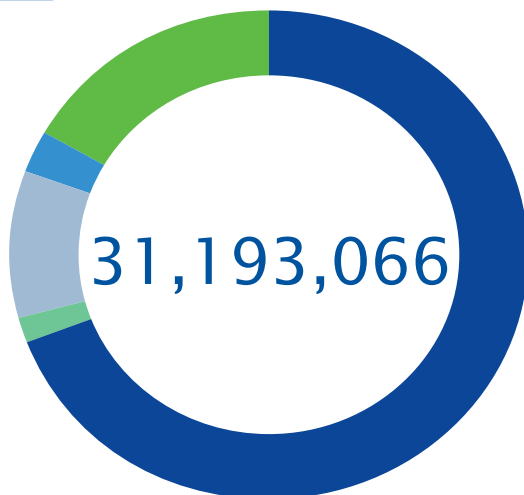
Financial Report 2023

Total Revenue: 37,263,263

Other Revenues	6,135,088	
Local Grants	308,516	
State and Other	11,510,919	
Subcontractor Revenue	496,601	
Net Patient Revenue	18,812,139	

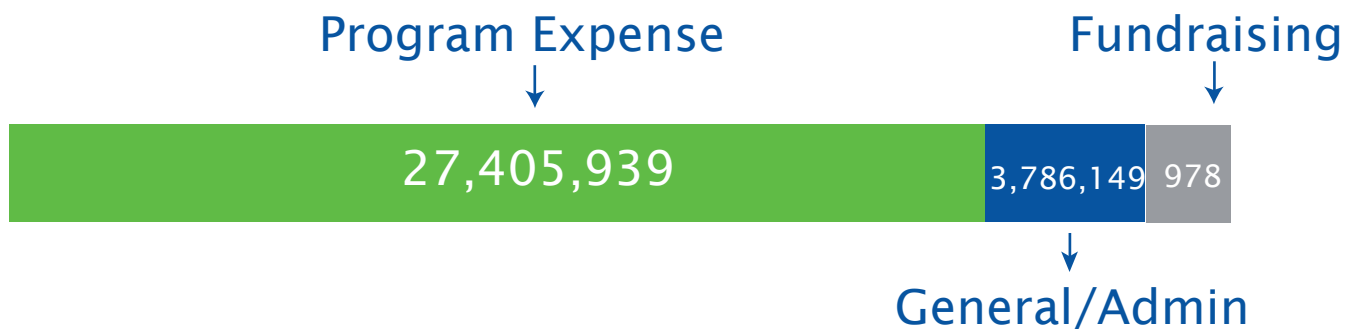


Total Expenses:



	Other Expenses	4,002,121
	Depreciation and Amortization	777,304
	Professional and Other Services	2,245,600
	Subcontractor Expense	496,601
	Payroll and Fringe Benefits	23,671,440

Total Program Expense: 27,405,939



Change in Net Assets

52,569,641 — 6,070,197 —> 58,639,838